



Utility Rate Assistance Program

PROJECT ASSIST

Oxnard's Utility Rate Assistance Program ("PROJECT ASSIST") provides a \$15.00 discount on the monthly utility bill service charge for eligible households. Once your completed and signed application is approved by the City of Oxnard Utility Billing, you will be enrolled within 30 days.

Conditions for Participation

You must bring proof of eligibility in the CARE program with Southern California Edison (SCE) or the Southern California Gas (SCG). The utility bill must be in your name and the address must be your primary address. Only single family residential homes are eligible for the discount. You must not be claimed as a dependent on another person's income tax return other than your spouse. You must recertify your application when requested. You must notify Oxnard's Utility Billing within 30 days if you no longer qualify.

How many customers can enroll?

The number of eligible customers is limited by funding available per fiscal year. Customer will be asked to re-enroll every year.

How much is the discount?

The discount will be \$15.00 credit of your monthly utility bill.

CHECKLIST: THINGS TO BRING TO APPLY AND TURN IN (PLEASE COPIES ONLY)

- A copy of your SCE or SCG showing CARE eligibility.
- A copy of your driver's license or most recent city utility bill.
- A complete & signed application.

Is there a cost to enroll?

There is no charge to enroll in the program.

Who is eligible to participate?

Any customers that are currently participating in the SCE or SCG CARE program and own or rent a single family residential home in Oxnard are eligible.

When will my enrollment begin?

After approved, your discount is applied within 30 days.

Scan & email to: Public Works Call Center Manager Jay Duncan (jay.duncan@oxnard.org) OR mail to: Jay Duncan, Public Works Call Center Manager, City of Oxnard, 111 S. Del Norte Blvd, 2nd Floor, Oxnard, CA 93030.

Complete materials must be received by the 19th of each month to be considered for the following month's discount.

For more information, please contact Jay Duncan, Call Center Manager, Public Works Department, (805) 385-8387.

Customer Assistance Program Application & Agreement

To enroll, complete the application. You must also bring a copy of your Southern California Electric bill or Southern California Gas bill showing you are enrolled in their CARE program and a copy of your driver's license or a copy of your most recent utility bill. *Tenants participating in the City's Public Housing Program or Section 8 Housing Choice Voucher Program already receive a utility allowance, and are not eligible for this discount.*

Agreement

I, hereby, authorize the City of Oxnard Utility Billing to enroll me in the Utility Rates Assistance Program. I agree to inform Utility Billing if I become ineligible for the program. I agree to furnish proof of eligibility when requested. I understand that if I receive the discount without qualifying for it, I may be required to pay back the discount I received.

Service Address (please print) City/State/Zip

Print Name _____

Signature _____

(Signature is mandatory for enrollment.)

Billing Account Number (as it appears on your bill)