December 2022

NEW WATER METERS ARE COMING TO OXNARD!

ADVANCED METERING INFRASTRUCTURE (AMI) PROJECT

THE CITY OF OXNARD IS UPGRADING ALL RESIDENTIAL AND COMMERCIAL WATER METERS STARTING IN WINTER OF 2022-2023

THE PROJECT IS EXPECTED TO BE COMPLETED IN TWO YEARS

What are some benefits of getting a new water meter?

- Better readings of the actual water usage
- You can monitor real-time data regarding your water consumption
- Integrated leak detection notifications to help prevent higher bills

WHAT TO EXPECT FOR YOUR WATER METER INSTALLATION

Notification: A door hanger will be placed on your door at least 7 days before work begins in your area to notify you of when your meter upgrade is scheduled to be completed.

Meter Access: Contractors will need to access your meter. Please ensure there are no obstructions to your meter, such as a locked gate or a parked car.

Impacts to You: You do not need to be home during the meter installation. Contractors will knock on your door to notify you that your installation is starting. The installation should be completed in approximately 15-30 minutes. Contractors will temporarily shut off your water, for up to 30 minutes, while your new meter is being installed.

Work Hours: Meter upgrades will take place between 8 a.m. and 4 p.m., Monday through Friday.

Special Accommodations: If special accommodations are needed, please call the Contractor Superintendent phone number that is listed on the door hanger notification that you received.

Notice: For water service, the property owner's maintenance and responsibility begins immediately on the property owner's side of the water meter. If a pre-existing leak is identified on the property owner's side of the meter, it is the property owner's responsibility to have the leak repaired by a certified plumber. The City may elect to repair a leak if notified of the leak within 1 year of the City replacing the meter and if the leak is within 5 feet of the meter.

WHERE IS YOUR WATER METER LOCATED?

Water meters are usually located in the ground near the curb in front of your house. They may also be located behind your home in the alley.

WHO WILL BE DOING THE INSTALLATION?

Badger Meter and Professional Meters, Inc. (PMI), will be replacing your meter on behalf of the City.

They will have marked vests and vehicles. Please note that they will not be asking for any personal or account information.

PMI Badger Meter

WHAT IF YOUR METER IS INACCESSIBLE?

All Oxnard Water customer meters need to be replaced. If your meter is inaccessible at the time contractors arrive, they will leave a door tag requesting that you contact them as soon as possible to reschedule your meter upgrade.

You may also call **PMI at 1-855-229-5562** (toll free) to schedule an appointment to install your new meter.

CITY OF OXNARD CALIFORNIA

805-385-8136

www.oxnardwater.org